

PRIVACY AND CONFIDENTIALITY POLICY

We may amend or replace this Policy from time to time. If we do, we will notify you here, and post a notice on the site.

Personal Information

To register with this site as a patient or on behalf of a patient (from whom you have authorisation or a legal right to register and to provide the information), you must provide certain personal information about yourself or other patient for whom you are registering (Personal Information). You agree and acknowledge that the information will be accessed by or provided to the health care provider whom you select from time to time. You acknowledge that we have no obligation to check any information provided by you and that we will not check it.

In order for you to access certain areas of the site, we may require you to provide us with Personal Information that personally identifies you. That includes: (1) Contact Data (for example, your e-mail address, phone number and site password); (2) Demographic Data (for example, your gender, date of birth and your post code).

If you communicate with us by, for example, e-mail or letter, any information provided in such communication may be collected as Personal Information.

You may choose not to provide us with any Personal Information. If so, you would still be able to access and use much of the site; but you would not be able to access and use those parts of the site that require your Personal Information.

Traffic Data

We automatically track and collect the following categories of information when you visit the site: (1) IP addresses; (2) domain servers; (3) types of computers accessing the site; (4) types of web browsers used to access the site; (5) referring source that may have sent you to the site; and (6) other information associated with the interaction of your browser and the site (collectively Traffic Data).

Collection of Further Information

We reserve the right to collect more extensive information where we consider this to be appropriate, for example, in the case of any security concerns that arise. Where possible, information will be obtained directly from you. However, you acknowledge that by accessing the website, information may be collected from you as a result of the workings of the website.

Sharing and Disclosure of Information

When you provide us with Personal Information, it will be accessible to selected health care providers.

We do not share, sell, rent or trade your Personal Information with any third parties for their promotional purposes.

Irrespective of whether any law relates to keeping confidential or private any information that you provide to us, your privacy is important to us. We will not disclose your Personal Information to third parties unless permitted by this Policy or you have otherwise authorised us to do so or where disclosure is required by law or where we in good faith consider it to be necessary or appropriate to institute any form or legal or quasi legal proceedings against you.

Protection of and Access to Personal Information

We will take reasonable steps to protect the security of the Personal Information that you provide to us or that we collect from you. We use technologies that we consider is appropriate to ensure the reasonable security of information transmitted via its website and maintained in our possession.

You are entitled to access any information that we may hold about you and we will provide it so long as we have it and it can be readily retrieved. You are also entitled to request us to correct any inaccuracies in any information that we hold about you, though you can correct your own information by logging on to the site. We may charge you for the reasonable costs of retrieving, providing the information and if applicable, correcting the information.

We store all Traffic Data and review postings indefinitely, even after “deletion”. We may archive such information elsewhere. We store all Personal Information until you request that we modify or delete it.

We shall use all reasonable endeavours to comply with the Privacy Act, where it applies; save where we are permitted and do contract out of it or where you agree that we are not required to comply with the Act (where it would otherwise apply).

If you wish to close your account, you should contact help@connectmed.co.nz

Storage of Personal Information

Information that you provide to us or that we collect from you may be stored or processed outside of New Zealand.

Whilst we try in good faith to store Personal Information securely, and will use our best endeavours to ensure that we comply with this Privacy Policy, complete security cannot be guaranteed - we do not guarantee that there will be no unintended disclosures of your Personal Information. If we learn that your Personal Information has been disclosed other than in accordance with this Privacy Policy, we will use reasonable efforts to notify you of the nature and extent of the disclosure (to the extent we know) as soon as reasonably possible and as permitted by law.

Cookies

We may place cookies on your computer or device. Cookies are alpha numeric identifiers that are transferred to your computer’s hard drive through your web browser to enable us to recognise you whenever you access our website and therefore better personalise your access of the website. A cookie does not identify you personally but it does identify your computer.

The help portion of your browser’s toolbar should tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookies, or how to disable cookies altogether. You should note however that if you do not allow the use of cookies or do not wish to provide certain information to us, you may not be able to user our site or to take full advantage of it.

Web Site Analytics

We may use third party website analytics services in connection with the site e.g. to record mouse clicks, scrolling activity, and any text that you type into the site. These services don't collect Personal Information that you don't voluntarily enter into the site and don't track browsing habits across websites which don't use their services. The information will never identify you or your account. We use the information collected from these services to enable us to make the site easier to use.

Exclusion and Limitation of Liability

Neither we nor any of our officers agents or employees accept any liability for any breach of this Privacy Policy or of any law except to the extent to which any applicable law prevents us from excluding our liability. Should we or any of our officers agents or employees be prevented from excluding our or their liability, then to the extent that any applicable law so allows, we and they limit liability to NZ\$100.

This provision survives any termination of your access to our site, which would automatically terminate the contract embodied in these Terms.

This provision is intended to be for the benefit of and enforceable by our officers agents or employees as well as for our benefit and enforceable by us.